

Group	AGED HOUSING
Category	PROBLEM WITH UNIT
Type	REPORT - Urgent
Keywords	FLOOD PLUMBING ELECTRICAL OLD VILLAGE, locked out
Action	Call Infrastructure Roster
Email/SMS Dropdown	Email Infrastructure
Form	Standard Incident Form - NO Caller Address
Roster	Infrastructure Roster
Options	&nbsp; Council will attend this type of issue after hours Advise caller on call staff will be called to attend. Click SUBMIT to process call &nbsp;

Group	COUNCIL PROPERTY
Category	PUBLIC TOILET
Type	PLUMBING ISSUE
Keywords	
Action	Call Infrastructure Roster
Email/SMS Dropdown	Email Infrastructure
Form	16 - toilet
Roster	Infrastructure Roster
Options	&nbsp; Council will attend this type of issue after hours Advise caller on call staff will be called to attend. Click SUBMIT to process call &nbsp; &nbsp;

Group	BOARDWALK
Category	Boardwalk
Type	Problem - Urgent
Keywords	Broken Hole Railing Dangerous
Action	Call Infrastructure Roster
Email/SMS Dropdown	Email Infrastructure
Form	Standard Incident Form - NO Caller Address
Roster	Infrastructure Roster
Options	

Group	ELECTRICITY
Category	LOSS OF POWER
Type	REPORT
Keywords	COUNCIL PROPERTY
Action	Call Infrastructure Roster
Email/SMS Dropdown	Email Infrastructure
Form	NO FURTHER ACTION FORM
Roster	Infrastructure Roster
Options	&nbsp; Council will attend this type of issue after hours Advise caller on call staff will be called to attend. Click SUBMIT to process call &nbsp; &nbsp;

Group	COUNCIL PROPERTY
Category	LARGE FENCE / WALL
Type	COLLAPSE / DAMAGED
Keywords	
Action	Call Infrastructure Roster
Email/SMS Dropdown	Email Infrastructure
Form	Standard Incident Form - NO Caller Address
Roster	Infrastructure Roster
Options	&nbsp; Council will attend this type of issue after hours Advise caller on call staff will be called to attend. Click SUBMIT to process call &nbsp; &nbsp;

Group	TELEVISION
Category	NO TV RECEPTION
Type	REPORT
Keywords	
Action	Call Infrastructure Roster
Email/SMS Dropdown	Email Infrastructure
Form	Standard Incident Form - NO Call
Roster	Infrastructure Roster
Options	Council do not handle this type of issue Advise caller to contact the relevant broadcaster or your local tv/aerial technician for advice on your issueClick SUBMIT to process call

Group	WATER
Category	PIPE MAIN BREAK / DAMAGE TO STANDPIPE
Type	REPORT / NO WATER
Keywords	
Action	Call Infrastructure Roster
Email/SMS Dropdown	Email Infrastructure
Form	Standard Incident Form - NO Caller Address
Roster	Infrastructure Roster





