Group	AGED HOUSING
Category	PROBLEM WITH UNIT
Туре	REPORT - Urgent
	FLOOD PLUMBING ELECTRICAL OLD
Keywords	VILLAGE, locked out
Action	Call Infrastructure Roster
Email/SMS Dropdown	Email Infrastructure
_	
Form	Standard Incident Form - NO Caller Address
Roster	Infrastructure Roster
Online	Council will attend this type of issue after hours Advise caller on call staff will be called to attend. Click SUBMIT to process call & phone
Options	process call

Group	BOARDWALK
Category	Boardwalk
Туре	Problem - Urgent
Keywords	Broken Hole Railing Dangerous
Action	Call Infrastructure Roster
Email/SMS Dropdown	Email Infrastructure
Form	Standard Incident Form - NO Caller Address
Roster	Infrastructure Roster
Options	

Group	COUNCIL PROPERTY
Category	PUBLIC TOILET
Туре	PLUMBING ISSUE
Keywords	
Action	Call Infrastructure Roster
Email/SMS Dropdown	Email Infrastructure
Form	16 - toilet
Roster	Infrastructure Roster
Options	Council will attend this type of issue after hours Advise caller on call staff will be called to attend. Click SUBMIT to process call

Group	ELECTRICITY
Category	LOSS OF POWER
Туре	REPORT
Keywords	COUNCIL PROPERTY
Action	Call Infrastructure Roster
Email/SMS Dropdown	Email Infrastructure
Form Roster	NO FURTHER ACTION FORM
Options	Council will attend this type of issue after hours Advise caller on call staff will be called to attend. Click SUBMIT to process call

Group	COUNCIL PROPERTY	Group	TELEVISION
Category	LARGE FENCE / WALL	Category	NO TV RECEPTION
Туре	COLLAPSE / DAMAGED	Туре	REPORT
Keywords		Keywords	
Action	Call Infrastructure Roster	Action	Call Infrastructure Roster
Email/SMS Dropdown	Email Infrastructure	Email/SMS Dropdown	Email Infrastructure
Form	Standard Incident Form - NO Caller Address	Form	Standard Incident Form - NO Cal
Roster	Infrastructure Roster	Roster	Infrastructure Roster
	Council will attend this type of		Council do not handle this type of issue Advise caller to contact the relevant broadcaster or
	issue after hours Advise caller on call staff will be called to attend. Click SUBMIT to		your local tv/aerial technician for advice on your issueClick
Options	process call	Options	SUBMIT to process call

Group	WATER
	PIPE MAIN BREAK / DAMAGE TO
Category	STANDPIPE
Туре	REPORT / NO WATER
Keywords	
Action	Call Infrastructure Roster
Email/SMS Dropdown	Email Infrastructure
Form	Standard Incident Form - NO Caller Address
Roster	Infrastructure Roster

Group	TELEVISION
Category	NO TV RECEPTION
Туре	REPORT
Keywords	
Action	Call Infrastructure Roster
Email/SMS Dropdown	Email Infrastructure
Form Roster	Standard Incident Form - NO Cal
Options	Council do not handle this type of issue Advise caller to contact the relevant broadcaster or your local tv/aerial technician for advice on your issueClick SUBMIT to process call

	Council will attend this type of
	issue after hours Advise caller on call staff
	will be called to attend. Click SUBMIT to
Options	process call