

Group	ROAD
Category	BROKEN GLASS ON ROAD
Type	DANGEROUS
Keywords	CLEAN UP ACCIDENT
Action	Call Works Roster
Email/SMS Dropdown	Emails Works
Form	Standard Incident Form - NO Caller Address
Roster	Works Roster
Options	 Council will attend this type of issue after hours Advise caller on call staff will be called to attend. Click SUBMIT to process call

Group	ROAD
Category	FLOODING / WATER ON ROAD
Type	REPORT
Keywords	
Action	Call Works Roster
Email/SMS Dropdown	Emails Works
Form	Standard Incident Form - NO Caller Address
Roster	Works Roster
Options	 Council will attend this type of issue after hours Advise caller on call staff will be called to attend. Click SUBMIT to process call

Group	ROAD
Category	FOOTPATHS
Type	DAMAGED
Keywords	
Action	Call Works Roster
Email/SMS Dropdown	Emails Works
Form	Standard Incident Form - NO Caller Address
Roster	Works Roster
Options	If Urgent (E.G. Risk to people or property): Council will attend this type of issue after hours if it is MAJOR and causing risk to people or property Advise caller on-call staff will be called to attend. Click SUBMIT to process call if Urgent

Group	ROAD
Category	POTHOLE
Type	REPORT
Keywords	
Action	Call Works Roster
Email/SMS Dropdown	Emails Works
Form	Standard Incident Form - NO Caller Address
Roster	Works Roster
Options	If Urgent (E.G. Risk to people or property): Council will attend this type of issue after hours. Advise caller on-call staff will be called to attend. Click SUBMIT to process call if Urgent

Group	ROAD
Category	ROADWORK SIGNS
Type	PROBLEM WITH SIGN
Keywords	
Action	Call Works Roster
Email/SMS Dropdown	Emails Works
Form	Standard Incident Form - NO Caller Address
Roster	Works Roster
Options	 Council will attend this type of issue after hours Advise caller on call staff will be called to attend. Click SUBMIT to process call

Group	ROAD
Category	STORMWATER DRAINAGE
Type	FLOODING
Keywords	
Action	Call Works Roster
Email/SMS Dropdown	Emails Works
Form	Standard Incident Form - NO Caller Address
Roster	 Council will attend this type of issue after hours Advise caller on call staff will be called to attend. Click SUBMIT to process call
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